



OMBUDSMAN

WEEKLY NEWS

21 SEPTEMBER 2023

HIGHLIGHTS

FLEET AND FAMILY SUPPORT CENTER INFORMATION

MWR INFORMATION

OMBUDSMAN TRAINING SCHEDULE

RESOURCE DIRECTORY

HIGHLIGHTS



UPCOMING OMBUDSMAN TRAINING

OMBUDSMAN BASIC TRAINING (OBT)

Are you onboarding a new ombudsman? Is your last OBT certificate dated in 2019? If so, registration is now open for our October Ombudsman Basic Training. Every effort should be made to complete training within 6 weeks of appointment. To register please contact the Ombudsman Coordinator.

Date: 10-12 OCT (T-Th)

Time: 0800-1600

Location: FFSC NBSD (In Person)

OMBUDSMAN ADVANCED TRAINING (OAT)

Date: 04-OCT-23

Time: 1800-200

Location: MS Teams (Virtual)

Date: 18-OCT-23

Time: 1000-1200

Location: FFSC NBSD (In Person)



RESOURCES IN THE SPOTLIGHT

VIRTUAL FFSC JOB FAIR

The annual virtual FFSC Job Fair is happening next week! Hiring officials from military friendly organizations will hold virtual job booths to answer questions and accept resumes.

When: Wednesday, 27 SEPT 23

To register visit www.mynavyfamily.com

DEPENDENT CARE FLEXIBLE SPENDING ACCOUNT

Did you know that the Defense Department offers a dependent care flexible spending account to help families pay for dependent care expenses? This benefit is available to active component service members and members of the Active Guard Reserve (ARG) on Title 10 orders, as well as DoD civilians. To learn more about this benefit visit [Military OneSource](http://Military.OneSource).

EDUCATION RESOURCES & SCHOLARSHIP INFORMATION

Apprenticeship, Certification, Training (ACT) No Opportunities Wasted! (NOW) Education provides guidance, tools, and opportunities for Active Duty, Veterans, Military Spouses, Reservists, and the National Guard. Check out their [resource guide](#) to find a list of scholarships available for military dependents.

SUPPORT THE ENLISTED PROJECT (STEP) WAREHOUSE ON WHEELS

STEP is hosting a warehouse distribution. Families are invited to come and stock up on items they need. Military or Dependent ID is required. Registration is required by visiting www.teamstepusa.org/wow

When: Saturday, 23 SEPT 23

Where: Naval Air Station North Island (NASNI)

Registration required, visit www.teamstepusa.org/wow



OMBUDSMAN WEEKLY NEWS

FLEET & FAMILY SUPPORT CENTER INFORMATION



FFSC BRANCH LOCATIONS & CONTACT INFORMATION

Naval Base San Diego

Buildings 259, 263, & 271
3005 Corbina Alley, Suite 1
San Diego, CA 92136-5190
619-556-7404

Naval Base Coronado

Building 318, Sauflay Road
San Diego, CA 92135-7138
619-545-6071

Naval Base Point Loma

Building 211 & 212
140 Sylvester Road
San Diego, CA 92106-3521
619-553-7505

Bayview Hills Branch (BVH)

1967 Sky Harbor Road
San Diego, CA 92139
619-267-1720

Gateway Village Branch (GVB)

3207 Rosecrans Place
San Diego, CA 92110
619-222-5548

Kearny Mesa Branch (KMB)

3950 Calle Fortunada
San Diego, CA 92123
619-987-9449

Village at Serra Mesa Branch (VSM)

3141 Afton Road
San Diego, CA 92123
858-505-1369

Family Readiness Express (FRE)

FRE Mobile Services
*Look for us in your
neighborhood near you!*

UPCOMING FFSC PROGRAMS & WORKSHOPS

September 22 - September 29

For more information on all FFSC Programs & Workshops, visit [Navy Life SW Naval Base San Diego FFSC Classes](#)

Friday, 22-SEPT

- Conflict Resolution 1200-1400 | NBPL (IP)
- Navy Spouse 101 0900-1100 | NBC (IP)
- Home Buying Workshop 1300-1500 | KMB (IP)

Monday, 25-SEPT

- Family Care Plan Coordinator 0900-1030 | NBSD (IP)

Tuesday, 26-SEPT

- Winning Interview Techniques 0900-1030 | NBSD (IP)
- Navigating Childcare Options 0900-1030 | BVH (IP)
- Toddler Tuesday 1000-1100 | KMB (IP)
- Welcome to San Diego 1000-1200 | GVB (IP)
- How to Survive the Holidays Financially 1400-1500 | (V)

Wednesday, 27-SEPT

- FFSC Job Fair Winning Interview Techniques 1300-1500 | NBPL (IP)
- Active Duty Pregnancy Resources 0900-1200 | KMB (IP)
- Kids Craft 1300-1400 | BVH (IP)
- MBMF Module 2 1000-1200 | NBSD (IP)
- Emergency Financial Preparedness 1000-1100 | GVB (IP)

Thursday, 28-SEPT

- Infant Massage 1100-1200 | KMB (IP)
- Toddler Thursday 1000-1100 | KMB (IP)
- Effective Communication 1300-1500 | VSM (IP)
- MBMF Module 1 0900-1100 | VSM (IP)
- Financial Readiness for Deployment 0900-1000 | BVH (IP)

Friday, 29-SEPT

- Time Management 1000-1100 | NBC (IP)
- Family Care Plan Coordinator 0900-1000 | KMB (IP)



OMBUDSMAN WEEKLY NEWS

MWR COMMUNITY RECREATION INFORMATION



METRO SAN DIEGO MWR COMMUNITY RECREATION LOCATIONS

Naval Base San Diego

Brinser St., Building 45 Pier 2
Waterfront Community
Recreation Center
NBSD
San Diego, CA 92136
619-556-9597

Naval Base Coronado

Building 337
Naval Base Coronado
Community Recreation
Coronado, CA 92155
619-520-8179

Naval Base Point Loma

Community Recreation
Naval Base Point Loma
San Diego, CA 92106
619-553-9138

NAVMED San Diego

Building 26, Floor 1B
Balboa Community
Recreation Center
NMCSO
San Diego, CA 92134
619-532-5143

MWR COMMUNITY RECREATION HIGHLIGHTS

For more information on Navy Life SW Community Recreation free and low cost events and activities, please visit
<https://navylifesw.com/events>

NAVAL BASE SAN DIEGO

For registration details visit [Community Recreation NBSD](#)

Superhero Challenge | 23-SEPT-23 | 10:00 AM - 12:00 PM | Free | NBSD Admiral Prout Pool

Monster Truck Show | 24-SEPT-23 | 2:30 PM | \$20 (2-12 yrs), \$30 (Adults) | Pechanga Arena

Fall Doormat | 26-SEPT-23 | 6:00 PM | \$20 | NBSD Waterfront Recreation Center

NAVAL BASE CORONADO

For registration details visit [Community Recreation NBC](#)

Bark in the Park | 24-SEPT-23 | 10:00 AM | Free | NAB Turner Field

Reversible Fall and Winter Porch Sign | 27-SEPT-23 | 5:30 PM | \$12 | NAB Community Recreation Center

Romantic Beach Picnic | 29-SEPT-23 | 6:00 PM | \$45 | NASNI Breakers Beach

NAVAL BASE POINT LOMA

For registration details visit [Community Recreation NBPL](#)

Community Beach Day | 23-SEPT-23 | 10:00 AM | Smuggler's Cove

National Public Lands Day Hike | 24-SEPT-23 | 7:00 AM | \$10 | San Pasqual

NAVMED CENTER SAN DIEGO

For registration details visit [Community Recreation NMCSO](#)

DIY Fall Scented Candles | 24-SEPT-23 | 1:00 PM | \$15

MWR Movie Premiere - Double Feature | 29-SEPT-23 | 6:00 PM | Free

Line Dancing | 30-SEPT-23 | 10:00 AM (Beginners) & 11:00 AM (Intermediate) | Free



OMBUDSMAN WEEKLY NEWS

OMBUDSMAN TRAINING SCHEDULE

UPCOMING TRAINING

In-Person Ombudsman Basic Training

OCTOBER 10-12, TUESDAY - THURSDAY
0800-1630 | IN-PERSON

NOVEMBER 6-9, MONDAY - THURSDAY
1600-2100 | VIRTUAL

Advanced Training

OCTOBER 4 | 1800-2000 | VIRTUAL

OCTOBER 18 | 1000-1200 | FFSC NBSD (IP)

Regional Ombudsman Assemblies

NOVEMBER 15 | 1800-2000 | VIRTUAL

LINK WILL BE SENT VIA CALENDAR INVITE

OMBUDSMAN BASIC TRAINING

Ombudsman Basic Training (OBT) is the required training for all Navy Ombudsmen. It is a standardized multi-day training consisting of nine modules outlined in the Ombudsman Program Manual and OPNAVINST 1750.1G CH-2. OBT is offered in two formats – the traditional classroom version is referred to as OBT. The online version, eOBT, is a blend of five live webinars and four on-demand modules. Both options fulfill the training requirements outlined in the Navy Family Ombudsman Program instruction, OPNAVINST 1750.1G CH-2.

Every effort should be made to complete this training within 6 weeks of appointment. If you are unable, please contact your Ombudsman Coordinator for assistance in determining the best way forward.

If you have a new Ombudsman joining your team or if you are moving on and a new Ombudsman will be coming in, please ensure they sign up for training. Additionally, ombudsmen are required to go through training to be recertified every 3 years.



ONLINE OMBUDSMAN BASIC TRAINING (EOBT)

The online version, eOBT, is a blend of five live webinars and four on-demand modules.

Enroll for eOBT via the Ombudsman Program Training Directory on the LMS at

<https://learning.zeiders.refineddata.com>

Instructions:

1. Create an account and log in
2. Click the calendar icon
3. Navigate to the correct month/day
4. Click eOBT Module 1: Orientation and Program Overview
5. Pop-up window will appear, click **Register Now**

Please note that you must take module 1 BEFORE advancing to any of the other modules. Modules 1-8 must be completed before completing Module 9. Please be sure that you are able to focus on the training. ***For assistance in enrolling or creating an account on the LMS, contact the LMS Helpdesk at learning@zeiders.com. ***

Online Ombudsman Basic Training (eOBT)

CNIC eOBT October 2023 | 1600 PST

Module 1: Orientation and Program Overview Tuesday | 03-OCT-23 | 1600-1800 PST

Module 3: Ombudsman Registry & Code of Ethics | Wednesday | 04-OCT-23 | 1600-1830 PST

Module 6: Information and Referral | Thursday | 05-OCT-23 | 1600-1830 PST

Module 7: Crisis Calls and Disasters | Tuesday | 10-OCT-23 | 1600-1830 PST

Module 9: Course Review and Summary | Thursday | 12-OCT-23 | 1600-1830 PST



OMBUDSMAN WEEKLY NEWS

OMBUDSMAN TRAINING SCHEDULE



OMBUDSMAN ADVANCED TRAINING

Each month, we will conduct the same training twice – one in person and one virtually. For credit, ombudsmen will only need to attend one of these trainings per month. Attendance is mandatory for all appointed Ombudsmen. This training provides current information about available resources and the opportunity to network with fellow Ombudsmen. **Registration is not required.**

Advanced Training Schedule

04-OCT-23 | 1800-2000 | VIRTUAL

18-OCT-23 | 1000-1200 | FFSC NBSD (In Person)



OMBUDSMAN HOT TOPIC

Ombudsman must take monthly advanced trainings called **Ombudsman Hot Topic (OHT)** webinars offered by Commander, Navy Installations Command (CNIC). Hot topics are recorded and can be accessed on the self-paced tab of the CNIC Learning Management System (LMS) at mynavyfamily.com

Ombudsman Hot Topic Schedule

- **Hot Topic: Navy Child and Youth Programs**

18-OCT-23 | 1000-1100 PST



CNRSW OMBUDSMAN ASSEMBLY

Ombudsmen are expected to represent the command at local ombudsman assemblies. The local ombudsman assembly is an important component of the Ombudsman Program as it provides opportunities for sharing and exchanging information, resources, and best practices.

- **Navy Region Southwest (NRSW) Ombudsman Assembly (Webinar & Teleconference)**

15-NOV-23 | 1800-2000 | Save the date!

OMBUDSMAN COMMUNITY CONNECTION



Navy Region Southwest Ombudsmen Facebook Group

Ombudsmen don't forget to join our Facebook group! This group is for the ombudsmen of Navy Region Southwest to gather, network, share resources, and ask questions. If you're an active ombudsman please follow the link, answer the membership questions, and join the group today!
<https://www.facebook.com/groups/cnrswombudsmen>



San Diego Ombudsman Website

For more program information, important links and helpful downloads, please visit our FFSC Ombudsman Landing Page. Don't forget to bookmark the [Ombudsman Resource page!](#)



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RESOURCE DIRECTORY

COURAGE TO CALL

877-698-7838 OR DIAL 2-1-1 OPTION 4

www.courage2call.org

Free Food Distribution

When: 2nd & 4th Saturday of every month

Who: Open to all Military Active Duty, Veterans, Guard, Reservists, and their families

Please email couragetocall@turnbhs.org for location information

NAVY MARINE CORP RELIEF SOCIETY

619-767-6800

www.nmcrs.org

Services

- Financial Assistance
- Visiting Nurse
- Budget for Baby Workshop
- Thrift Shops
- Scholarships

SUPPORT THE ENLISTED PROJECT

858-695-6810

www.teamstepusa.org | info@teamstepusa.com

STEP's **Emergency Financial Assistance program (EFA)** focuses on ensuring you do not lose a basic need, while developing an individualized plan for your overall financial well-being now and for the future. EFA counseling is open to all active-duty service members, Veterans, reservists, and their families.

SAN DIEGO MILITARY OUTREACH MINISTRIES (SD MOM)

619-461-5210

www.sandiegomom.org

Distribution Center

Who: Active Duty Junior Enlisted families (E5 and below)

What: Free clothing, diapers, house hold items

Hours: By appointment only call 619-461-4164

LIBERTY MILITARY HOUSING (LMH)

Three-Step Resolution Process for Residents

Step 1: Identify the issue. Contact Liberty Military Housing at 888-578-4141

Step 2: Incomplete or not satisfied? Contact the Regional Management team at LMH by calling 858-874-8100

Step 3: Issue Unresolved? Contact your Government Family Housing Office at 619-556-8443.

CHAPLAINS OFFICE

855-628-9311

www.navy311.navy.mil

MILITARY ONESOURCE

800-342-9647

www.militaryonesource.mil

USO SAN DIEGO

619-235-6503

www.usosandiego.org

AMERICAN RED CROSS

877-272-7337 | 858-309-1200

www.redcross.org

211

DIAL 2-1-1

www.211sandiego.org

ARMED SERVICES YMCA (ASYMCA)

858-751-5755

www.asymca.org/sandiego

FAMILIES OVER COMING STRESS (FOCUS) PROJECT

619-556-6075 www.focusproject.org

SAN DIEGO FOOD BANK

866-350-3663

sandiegofoodbank.org

WOMEN, INFANTS, & CHILDREN (WIC) PROGRAM

800-500-6411 www.sandiegowic.org